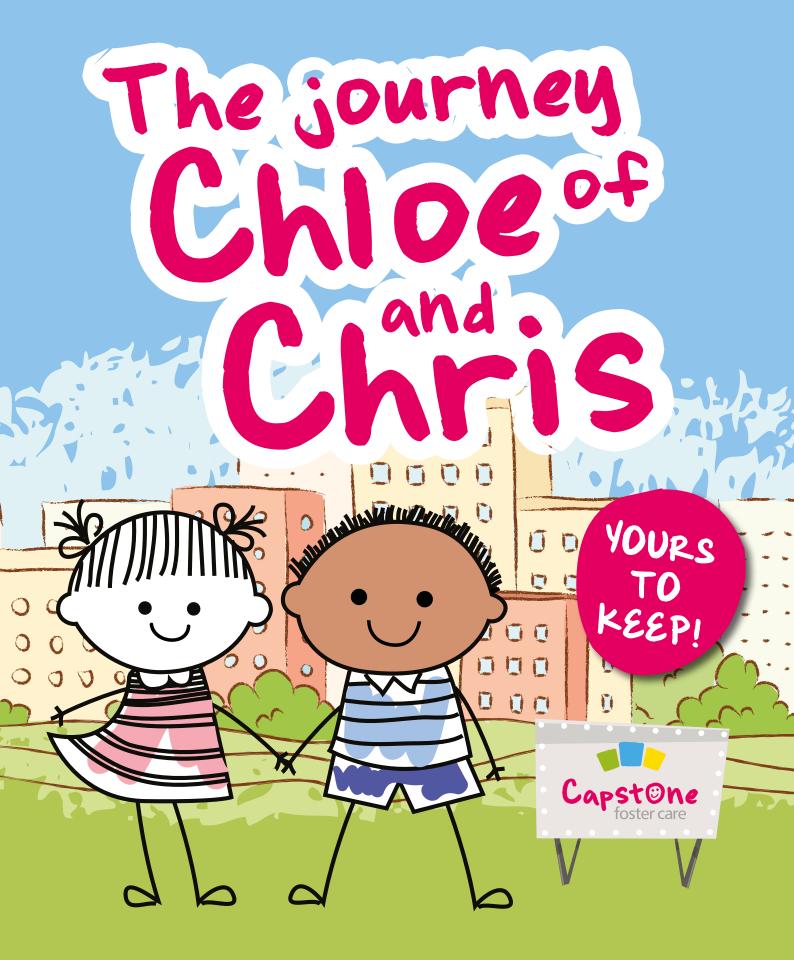


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Draw yourself here!

Hi, we are Chloe and Chris and we live in foster care. We've heard that you're coming to stay for a while. If you like we can show you around... Right now we're at the very beginning, and you might not really know what's going on, or why you're coming to stay, and that's ok, like I said, we can show you and help you.

Children come into foster care because they can't stay where they normally live, and so they come here to be looked after by a family who gives them lots of love and support. Are you the same?

Before we start, let's use the first page to find out about you. This is very important because this is your story too, and it means your foster carers can find out more about you and what some of your favourite things are.

Capstone Copstone		
school.		
and some		
We like playing		
For a special		
and drink		
favourite thing in		



le looking after you, and making important decisions for you will be ial workers, independant reviewing officers, Capstone supervising vorkers, and of course, your Capstone foster carers. You can talk to these people whilst you are in care about anything that's on your . Let's tell you more about them...

Social workers

Your social worker has a very important job, because they have to find out all about you and your favourite things, so that they can find a foster family who is the perfect match!

They introduce all of you and help you get to know each other, so you can settle into your new home. It is also their job to answer any questions you have - even if they're a bit difficult or you feel silly asking them.

#### Ok, your turn:

My Social Worker's name is

My favourite thing about them is

If I ever need them for anything, I can call them on this number My Capstone Supervising Social Worker's name is

If I need to talk I can call them on

My favourite thing about them is

5

Draw your Social Worker or IRO here!

Their job is to make sure you are looked after by your foster carers.



6

Independe

## nt reviewing officers

The IRO is someone who will make sure that you are getting the best care possible. You can tell them anything and everything about being in foster care and how you feel.

They are there to understand how things are for you and they will always listen to you. They will also talk to other people, such as your social worker, parents/carers and others to find out how you are getting on in foster care.

If you have brothers and sisters in care, they will have the same Independent Reviewing Officer as you.

Ok, your turn:

My Independent Reviewing Officer's name is

My favourite thing about them is

If I ever need them for anything, I can call them on this number

Brilliant. Next up are the foster families...

Foster families and foster carers have the most important job of all. They are the people who look after us when we can't stay at home.

nste

<del>r families</del>

Sometimes they are married, sometimes they are not and some might even have children of their own - but not all of them do! All kinds of people can become foster carers, they can be any shape, colour or size - it doesn't matter, but they all have one thing in common - they love to help children like us!







What is your foster family like?



Now that we have met the most important people here, let's find out what goes on!

I'm sure you have lots of questions - we did too, and we were really scared and confused at first, but our social workers and foster families were really helpful and explained it all to us properly.

They helped us to understand why we couldn't live with our own parents. Everyone has different reasons, and some stay here for a little while, some for a long time, but everyone gets looked after and made to feel special for as long as they need.

Everyone that comes here gets given something called a 'care plan', and that's where everyone gets together and decides the best way to look after you. Please tell us what's important to help us care for you below:



Everyone involved with your care knows about your care plan, and they all work together as part of a team to make sure that it goes well, and every few months or so, they come together to talk about the things that are working and the things that are not.

If you are unhappy with anything, or have changed your mind about something that you thought would be a great idea, it's ok to tell your foster carer or social worker. Care plans are like this story, we can write them as we go along.

If you have any questions or complaints you can write them down here. You can speak with your foster carer or social worker if you have anything on your mind.

If you would rather not speak to your foster carer or social worker you can call the Capstone Children's Helpline. The number is 0800 012 4004. This number is free to call from a mobile or a landline, or email talk@capstonefostercare.co.uk

There are lots of people here who care about you and how you're getting on, so if you're unhappy, it's ok to tell us - we promise you won't get into trouble!



### Write down any questions or complaints

5			
5\			
_			

You've done really well filling out all the information so far. I'll need your help with the next bit too if that's ok?

> Please can you fill in the address and contact details for yourself and your foster carers. If you don't know this information you can ask your foster carer to help you.

My phone number at home is

My foster carer's mobile number is

My address (at my foster home) is

Any other contact details are:

Great, thanks! Now we have your contact details should we ever need them!





# Contact page

#### Capstone Foster Care

You can always contact the Capstone team to tell us how you feel. You can send us an email, **talk@capstonefostercare.co.uk** or call us free on **0800 012 4004**. Whether you are feeling happy or sad, the Capstone team are always ready to listen and help you.

#### Childline

You can call Childline to have a private conversation about anything that might be worrying you. There is no problem that is too big or too small. Their number is free to call: **0800 ||||** 

#### **O**fsted

It's important that everyone at Capstone does their job properly. If this is not happening or you have concerns you can let Ofsted know. Their helpline is open Monday to Friday from 8.00am to 6.00pm. You can email **enquiries@ofsted.gov.uk** or phone about concerns on **0300 123 4666**. You can also write to them: **Ofsted, Piccadilly Gate, Store Street, Manchester MI 2WD** 



#### Your Rights

Your rights and views are very important. There is a Children's Commissioner who holds special responsibility for the rights of children who are in foster care like you. Their job is to improve lives for children in England.

Telephone: 020 7783 8330

Website: www.childrenscommissioner.gov.uk Address: Children's Commissioner for England, Sanctuary Buildings, 20 Great Smith Street, London, SWIP 3BT

#### NSPCC Child Protection Helpline

The NSPCC is a children's charity. They support children who have been through difficulties to rebuild their lives.

They offer guidance and support and you can call them free of charge on **0800 800 500**.

Website: www.nspcc.org.uk

#### NYAS

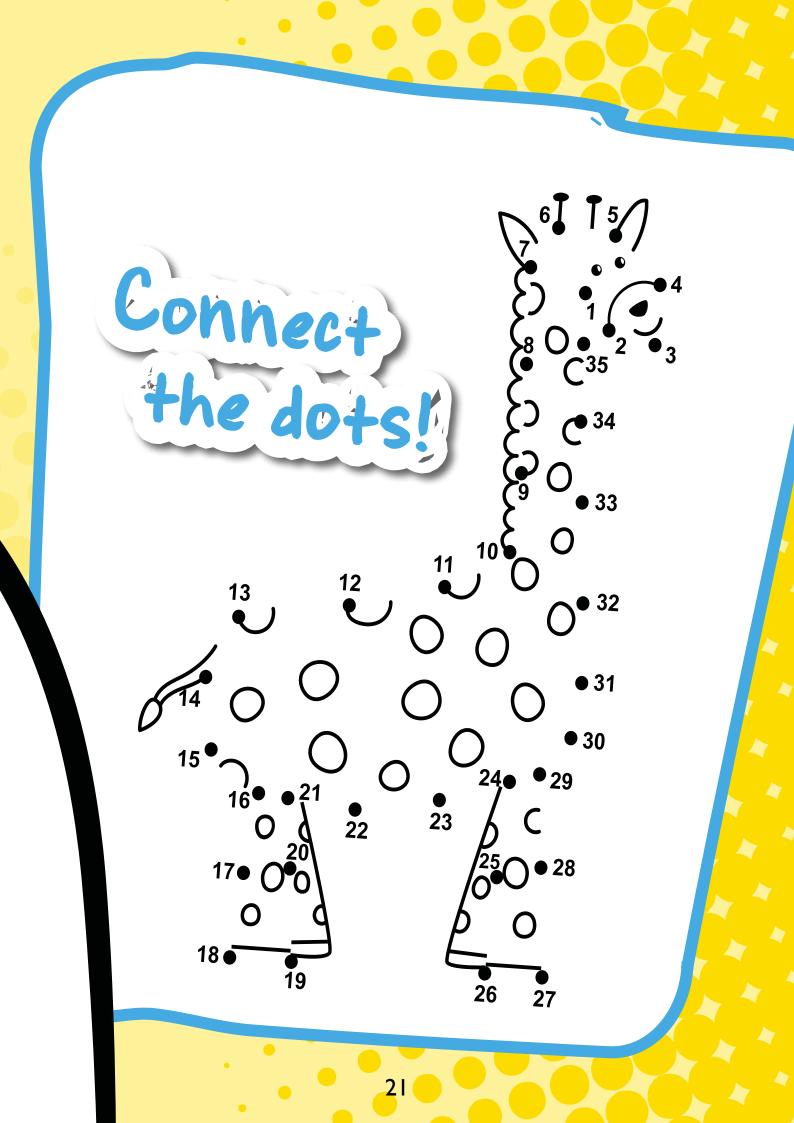
NYAS is an advocacy helpline for children and young people in care. If you feel like nobody is listening to you, they are there to listen and help. You can call them on **0808 808 1001** Or email **help@nyas.net** You can also send them a letter, just write **Freepost NYAS** on the envelope. Their website is **www.nyas.net**  This part of the story tells you the things that you can expect from being in foster care.

• You have the right to a good standard of home life, which means that the house you live in should be comfortable

What you can expect

- You will be looked after properly, with things that you need such as nice food and clean clothes
- You can talk to your carer about any problems or worries that you have about school
- You get to see a doctor or a dentist whenever you need to
- Your wishes for your own family are respected and you can talk about any issues with your foster carer or social worker
- You have the right to think for yourself and have the right to tell people what you think
- You should be happy, comfortable and safe in your foster placement. If you are unhappy or unsure about anything you can speak to your Capstone Supervising Social Worker, advocate or any other adult you trust
- You have the right to tell people your opinion, so if you have something to say or a question to ask, do not keep it to yourself please speak out!





You might hear some pretty big words during your time in foster care, and just in case you don't want to ask anyone what they mean, you can have a look to see if they are here:

Dictionary

Advocate - Someone who can help children have their voice heard in meetings and support them if they have issues about their care.

Carers - Your parents, or other family members who look after you. Foster carers are people who are chosen by social services to look after you.

Children's Guardian - An independent person trained in social work, who works with children, young people, their families and others when there is a court case.

Confidential - Keeping a Confidence - Keeping something private. Your Solicitor can keep certain things you tell them private. Other professionals cannot agree to do this.

Foster Care - When a child is living with and being cared for by a family other than their own.

Foster Carers - These are the people who will look after you in their own home, with their families, providing you with shelter, food, help and care.

Foster Home - Where foster children live with their foster family.

Local Authority - The Local Authority is responsible for the local Social Services department and their Social Workers.





Looked After - A term used to refer to children and young people who are in the care of their Local Authority Social Services department.

Ofsted - A government agency that makes sure that foster care agencies are doing what they are supposed to in caring for children.

Parental Responsibility - The person or people with parental responsibility can make the important decisions about a child, such as - who they will live with, what school they will attend, and

decisions about medical treatment. A local authority can get parental responsibility for a child under a Care Order but the parents will still have it too.

Social Worker / Social Services - A Social Worker is a person who has been trained to know about the welfare of children and families.

Wishes and Feelings - This phrase usually relates to the wishes and feelings of the child involved in the case in respect of who they want to live with, who they want to see and other wishes. The Children's Guardian must record the child's wishes and feelings in the guardian report. If a mature child disagrees with the recommendations made by the Children's Guardian then the solicitor must make sure the Judge or Magistrate know the young person's wishes and feelings and that there is a disagreement. Your views and wishes are very important to Capstone Foster Care and help us in providing good foster carers that will care and look after you.



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Telephone: 0800 012 4004 | Email: talk@capstonefostercare.co.uk www.capstonefostercare.co.uk